**TERMS AND CONDITIONS**

**BOOKING DETAILS**

Please check our booking page for payment details.

It is strongly recommended that you take out your own holiday cancellation insurance.

The maximum number to reside in the properties must not exceed 4 in Woodland Hideaway, 5 in Drewstone Arches (changing to 4 from January 2021),

4 in Woodcutter's Cottage, 4 in The Roundhouse and 6 in Swallows Barn.

Please note that those numbers do not count the addition of a cot.

If you should wish to add to or change anything from your original booking you should advise us as soon as possible.

Changes will be allowed at our discretion. Full Payment of your holiday is due at time of booking

(If payment is not received within 5 days your booking will lapse).

**PAYMENT METHODS FOR DIRECT BOOKINGS**

Payments can be made by bank transfer to: Bank account 01578941 Sort code 30-90-49

Please use the reference given in your email confirmation as the reference on the bank transfer.

Print off the booking confirmation email and post it to us with a cheque for the full amount,

payable to: Katie Toft, Drewstone Farm South, Molton, Devon EX36 3EF.

You may also pay via PayPal we will send you a link upon request,

this method is also available via the PAY NOW button when booking with us through Devon Farm Holidays.

Please note that if your payment has not arrived within 5 days then the booking will lapse.

**CANCELLATION**

Cancellation is required in writing either by post or email.

In the event of cancellation on the part of the client, we strongly recommend taking out your own holiday cancellation insurance.

In the event that the owners are forced by unforeseen circumstances to cancel a reservation, they

undertake to make every effort to secure the rental of a similar property of equal standing or arrange an alternative date for your stay.

Failure to do this will result in all monies being refunded.

**ARRIVAL AND DEPARTURE TIMES**

You may arrive any time after 4pm on the day of your arrival.

Each cottage has a key safe by the main entry door on your cottage. You will be provided with a keycode number.

You must vacate the property no later than 10am on the day of departure

**CLIENT RESPONSIBILITY**

The owners maintain a very high standard of cleanliness and comfort at all times.

The client undertakes to leave the cottage, its fixtures and furniture in the same good condition as they were

found.

All properties and buildings at Drewstone Farm are strictly NON SMOKING.

We have fields, woodland, uneven ground, farm machinery and livestock within the grounds of

Drewstone so care should be taken at all times. Young children using the play frames or exploring

the grounds must be supervised by an adult at all times.

Please notify us of any breakages/damage as soon as possible so that a replacement can put in place

and costs agreed.

Please do not cause annoyance or become a nuisance to fellow holiday makers, or adjoining

neighbours.

We do not permit the charging of electric vehicles at the cottages.

If you fail to observe our terms and conditions we have the right to terminate your booking, even if

you are at the property, by asking you to leave at once without any compensation becoming payable

to you. We reserve the right to enter the property at any time should the need arise and carry out

general duties.

**OWNERS LIABILITY**

Limitation of our liability

Nothing in these terms of use excludes or limits our liability for death or personal injury arising

from our negligence, or our fraud or fraudulent misrepresentation, or any other liability that cannot

be excluded or limited by English law. To the extent permitted by law, we exclude all conditions, warranties,

representations or other terms which may apply to our site or any content on it, whether express or implied.

We will not be liable to any user for any loss or damage, whether in contract, tort (including

negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:

Use of, or inability to use, our site; Damage, loss, theft, injury or any damage suffered whilst at a property;

Loss or theft due to online fraud outside of our control;

Failure of the property to meet all legislative requirements

(since this is the responsibility of the property owners);

Use of or reliance on any content displayed on our site;

For any temporary defect or stoppage in the supply of Electricity, Gas, Oil, Water or Broadband;

For any death or injury to the client or people or animals under his or her responsibility;

For any loss or theft of property belonging to the client or other people under his or her responsibility;

For any loss, damage or injury which is a result of adverse weather conditions, riot, war, strikes, disease or

other matters beyond the control of the owner; or

For any loss, damage or inconvenience caused to or suffered by the client.

Business users, please note that in particular, we will not be liable for:

loss of profits, sales, business, or revenue; business interruption; loss of anticipated savings;

loss of business opportunity, goodwill or reputation; or any indirect or consequential loss or damage.

**WORKING PARTIES**

We regret we cannot except bookings from working parties or large party groups.

**PARKING & ACCESS**

There is ample parking outside all five properties.

All vehicles are left at the owner’s risk.

Access to Drewstone Farm is via a good concrete drive, however we do not except any liability of

damage to you or your vehicle.

**SERVICES**

All services servicing the properties i.e. Electric, Gas, Oil, Water, Logs and broadband are included

within the price. Bed linen and towels included. A travel cot and high-chair can be provided in each

cottage (no cot bedding supplied).

**LINKS TO OUR SITE**

Where our site contains links to other sites and resources provided by third parties, these links are

provided for your information only. We have no control over the contents of those sites or resources.

**CHANGES TO OUR WEB SITE**

We may update our site from time to time and may change the content at any time. However,

please note that any of the content on our site may be out of date at any given time, and we are

under no obligation to update it.

We do not guarantee that our site, or any content on it, will be free from errors or omissions.

Although we make reasonable efforts to update the information on our site, we make no

representations, warranties or guarantees, whether express or implied that the content on our site is accurate, complete or up to date.

**INSURANCE**

Clients are strongly recommended to arrange a comprehensive travel insurance policy (including

cancellation cover) and to have full cover for the party’s personal belongings, public liability,

accidents, civil liability, repatriation and damage etc.